

bright house

NETWORKS



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Bright House Networks, Net Literacy of Indiana, YWCA in Marion to begin distributing refurbished computers to select low-income families Thursday

INDIANAPOLIS (Wednesday, Oct. 14, 2009) – Several Grant County families in need of a working computer will receive one at no cost Thursday thanks to a continued partnership between Bright House Networks, Net Literacy of Indiana and the YWCA in Marion.

At 1 p.m. Thursday at the YWCA's Computer Lab, located at the Five Points Mall in Marion, pre-qualified families identified by the YWCA's Cultivating Grant County computer refurbishing program will receive their computers.

More than 100 computers, along with computer licenses and refurbishing equipment, were provided by Bright House Networks and Net Literacy of Indiana this year to the YWCA's program. The YWCA refurbished and is distributing the computers.

"In Grant County, as in all communities we serve, Bright House Networks strives to be an exceptional corporate citizen. With our support of the YWCA's Cultivating Grant County program and our partnership with Net Literacy of Indiana, we are able to support this initiative that is increasing computer access throughout Grant County," said Bright House Networks President Buz Nesbit. "Bright House Networks also continues to provide Internet safety resources to Grant County residents on our Web site and continues to air public service announcements regarding Internet safety on our Grant County system."

The YWCA partners with several local organizations to help identify low-income families in need of a computer and distribute computers.

"This program is growing in Grant County and we're ecstatic to help the YWCA meet a growing need in Grant County," said Daniel Kent of Net Literacy of Indiana. Net Literacy of Indiana provides refurbished computers to create computer labs in at-need communities and increase computer access to the underserved. The organization has established community computer labs at community centers, Section 8, HUD-subsidized apartments, independent living facilities, senior centers, schools, churches and non-profits throughout Indiana.

For more about Bright House Networks, visit brighthouse.com. For more about Net Literacy of Indiana, visit netliteracy.org.

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ABOUT BRIGHT HOUSE NETWORKS

Bright House Networks is the sixth largest multiple cable system operator (MSO) in the U.S. with 2.4 million customers in several large cities, including Tampa Bay and Orlando, Fla.; Bakersfield, Calif.; Indianapolis; Detroit; and Birmingham, Ala.; along with several other smaller regions in Alabama and the Florida Panhandle. The high-growth Florida markets are adjacent and form one of the country's largest cable clusters. Bright House Networks' corporate offices are located in Syracuse, N.Y., and Orlando, Fla. With customer care a top priority across all operating units, Bright House Networks was ranked the "Highest in Residential Telephone Customer Satisfaction in the South Region" by J.D. Power and Associates in 2006, 2007 and 2008. J.D. Power and Associates also ranked

Bright House Networks the “Highest in Customer Satisfaction among High-Speed Internet Service Providers in the South Region” in 2008. For more about Bright House Networks or its products and services, visit www.brighthouse.com.