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Bright House Networks set to launch new, innovative home phone feature Caller ID on PC free to its central Indiana phone customers

INDIANAPOLIS (Wednesday, July 15, 2009) – Central Indiana Bright House Networks customers who subscribe to both high-speed data and home phone services can take advantage of a new, convenient home phone feature the company plans to launch by month's end.

Caller ID on PC will alert each customer on their computer that someone is calling them and who it is, regardless of where they are connected to the Internet. The new function is available exclusively to Bright House Networks Home Phone subscribers at no additional cost.

Caller ID on PC is part of a new series of features being debuted through the Bright House Networks Easy Gadget platform. Bright House Networks Easy Gadget can be accessed using both Windows and Apple operating systems and combines the benefits of a customer's bundled high-speed data and phone services, providing them access to features including personalized contacts, recent call history, voicemail on the PC and text messaging.

Customers can easily and quickly download and install Bright House Networks Easy Gadget with Caller ID on PC at www.brighthouse.com. With Caller ID on PC, Bright House Networks Triple Play customers can now uniquely utilize Caller ID across three platforms – on their phone, TV and computer.

"Bright House Networks is committed to listening to our customers and their feedback showed us that they have an appetite for simple, intuitive technologies that make using our products easier," said Buz Nesbit, president of Bright House Networks Indiana. "We are the only phone provider in the central Indiana region to integrate Caller ID on both the TV and computer and we will also eventually be adding other appealing consumer features, such as remote DVR programming capabilities."

Bright House Networks is celebrating five years as a telephony service provider and continues to enhance its service by adding features like new international calling plans and Enhanced Directory Assistance. Bright House Networks home phone service is one of the most feature-rich phone products on the market. In addition to enjoying a crystal clear phone connection, all home phone customers get 10 popular calling features including caller ID, call waiting, three-way calling, call forwarding, call return and more.

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ABOUT BRIGHT HOUSE NETWORKS

Bright House Networks is the sixth largest multiple cable system operator (MSO) in the U.S. with 2.4 million customers in several large cities, including Tampa Bay and Orlando, Fla.; Bakersfield, Calif.; Indianapolis; Detroit; and Birmingham, Ala.; along with several other smaller regions in Alabama and the Florida Panhandle. The high-growth Florida markets are adjacent and form one of the country's largest cable clusters. Bright House Networks' corporate offices are located in Syracuse, N.Y., and Orlando, Fla. With customer care a top priority across all operating units, Bright House Networks was ranked the "Highest in Residential Telephone Customer Satisfaction in the South Region" by J.D. Power and Associates in 2006, 2007 and 2008. J.D. Power and Associates also ranked Bright House Networks the "Highest in Customer Satisfaction among High-Speed Internet Service Providers in the South Region" in 2008. For more about Bright House Networks or its products and services, visit www.brighthouse.com.